## Revised Total Coliform Rule (RTCR) Failure to Perform Required Level 1 Assessment or Level 2 Assessment or the Related Corrective Actions

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Old River Water Company Failed to Perform Activities Required to Address Cruciform Bacteria Contamination of the Water System

During recent routine monitoring, our water system tested positive for total \*Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution.

When this occurs, we are required to conduct assessments to identify problems and to correct any problems that are found. We failed to notify the Bureau of Safe Drinking Water (BSDW) that corrective actions had been completed by...

As our customers, you have a right to know what happened and what we are doing to correct this situation. What should I do?

- You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare provider about drinking this water. You should also seek advice from your healthcare provider about using the water if you have an infant. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791. What does this mean?

Since total coliform bacteria are generally not harmful themselves, this is not an emergency. If it had been you would have been notified within 24 hours.

Failure to identify and correct the defects has the potential to cause continued distribution system contamination. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps and associated headaches What is being done?

Old River Water Company experienced contamination of the sampling site and consequently, we have purchased specific sampling equipment that is attached at the water meter. This should prevent cont as we sample for bacterial contamination of the water system. Additionally, this equipment will be purchased and attached at the other two sampling sites. If more bacterial contamination is discovered then OLD River Water Company will investigate and install chlorine injection equipment at the well head to prohibit further contamination. Contact Duane Johnson. 775-727-3807 for further questions.

\*lease share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or t distributing copies by hand or mail.\*

This notice is being provided to you by Old River Water Company NV0000303.

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