

OLD RIVER WATER COMPANY

Water Rate Review

Updated-August- 2018

Dear Customer:

In July of 2011, Old River sent a water rate information letter to all the customers in the water system. Since that time, no further water fee information has been sent out to the residences. There has been a 10-20 percent turnover of home ownership since July 2011. All of the “new owners” will be informed of the current rate structure, when they signed in at the billing office. However, a more complete description of the rate structure is needed just as a reminder.

The reasons for the current rates are: 1) to pay for the labor and retainer rates of the water master. 2) pay for routine and emergent well operation issues; TV scoping of the well and leak repair. 3) and paying for testing water samples for bacterial content each month and also pay for the costs of Point of Use arsenic testing. The normal expenses of billing customers, meter reading, utilities, loan payments are also a part of the billing rates.

The billing cycle is quarterly; mid January, mid April, mid July and mid October. The water meters are read at the beginning of each of those months. The quarterly minimum rate is \$186.00 for those homes purchasing/using “RO” systems. The “RO” system upkeep and operation are the responsibility of the homeowner. Those homes that have the “Multipure” filter installed by Sweetwater Plumbing have a minimum quarterly bill of \$222.00. The fee difference is that the Old River must maintain and replace these filters. Additionally, the cost of the filter cartridge and batteries is included. The minimum rate is for using less than an average of 30,000 gallons/month. For monthly water usage above 30,000 gallons to 35,000 gallons, the rate will increase at \$2.00/1,000 gallons. Above 35,000 gallons to 40,000 gallons, the rate increases to \$4.00/1,000. Above 40,000 gallons usage per month, the rate again increases at \$8.00/1,000 gallons.

Every January and July, Old River will average the monthly usage and if it is less than 30,000 gallons per month, then the home owner only pays the minimum amount [\$186.00/\$222.00]. If the usage average is higher than 30,000 gallons/month, then that bill will be higher depending on the average higher usage as explained above. For the April and October billing cycle, all residences only pay the minimum bill as stated above.

Bill payment is required within 30 days of receipt with an additional 10 day grace period. If you exceed this time limit an **additional late fee of \$35.00** will be added to your bill.

The water board encourages each home owner to monitor his water usage on a weekly basis by reading your meter digit totalizer and subtracting the two numbers. This kind of usage review keeps you from being surprised if you receive a high water bill and also encourages conservation.

Sincerely,

Jeff Hanson, President
Old River Water Company
423-1265

web site: oldriverwatercompany.org